

NOTIFICATION OF UNAUTHORIZED / IMPROPER ACH DEBIT ACTIVITY

I, _____, state that I have examined the attached statement or other notification from Credit Union 1 indicating that an ACH debit entry was charged to my account number _____ on _____, 20__ in the amount of \$_____, and that the debit was unauthorized or improper.

An unauthorized debit (with the exception of TEL entries) means an electronic fund transfer from a consumer's account initiated by a person who was not authorized by the consumer, via a writing that was either signed or similarly authenticated, to initiate the transfer. With respect to TEL entries, an unauthorized debit means an electronic fund transfer from a consumer's account initiated by a person who was not authorized by the consumer, via an oral authorization, to initiate the transfer. An electronic fund transfer in an amount greater than that authorized by the consumer or that results in a debit to the consumer's account earlier than that authorized by the consumer also is an unauthorized debit. An unauthorized debit does not include an electronic fund transfer initiated with fraudulent intent by the consumer or any person acting in concert with the consumer. An improper debit means a Represented Check Entry [RCK], Point-of-Purchase Entry [POP], Back Office Conversion Entry [BOC] or Accounts Receivable Entry [ARC] that meets the criteria described in Section II below:

I. For unauthorized entries, I further state that; (check one)

a. _____ I did not authorize, and have never authorized, _____ to originate one or more ACH entries to debit funds from any account at Credit Union 1.

b. _____ I authorized _____ to originate one or more ACH entries to debit funds from my account, but on _____, 20__ I revoked that authorization by notifying _____ in the manner specified in the authorization.

c. _____ I authorized _____ to originate one or more ACH entries to debit funds from an account at Credit Union 1 but:

_____ the amount debited is not the amount I authorized to be debited. The amount I authorized is \$ _____.

OR

_____ the debit was made to my account on a date earlier than the date on which I authorized the debit to occur. I authorized the debit to be made to my account on or no earlier than _____, 20__

II. For improper entries, I further state that: (Check one)

For RCK entries:

- a. _____ the item to which the entry relates is ineligible to be initiated as an RCK entry;
- b. _____ the required notice stating the terms of the re-presented check entry policy was not provided by the Originator in accordance with the requirements of NACHA Operating Rules;
- c. _____ All signatures on the item to which the RCK entry relates are not authentic or authorized or the item has been altered;
- d. _____ The amount of the RCK entry was not accurately obtained from the item;
- e. _____ both the RCK entry and the item to which the RCK entry relates have been presented for payment;

For ARC / BOC entries:

- a. _____ notice was not provided by the originator in accordance with the requirements of the NACHA Operating rules;
- b. _____ the source document used for the debit entry is improper;
- c. _____ both the source document and the ARC / BOC entry to which it relates have been presented for payment;
- d. _____ The amount of the ARC /BOC entry was not accurately obtained from the item;

For POP entries:

- a. _____ the debit entry for which the Receiver is seeking re-credit was not authorized by the Receiver
- b. _____ the source document used for the debit entry is improper;
- c. _____ both the source document and the POP entry to which it relates have been presented for payment;

I further state that the debit transaction was not originated with fraudulent intent by me or any person acting in concert with me, and that the signature below is my own proper signature.

I certify that the foregoing is true and correct.

Dated: _____, 20____

Signature