

Loyola University Employees Members, Welcome to Credit Union 1!

Welcome to our informational session on the transition from Loyola Employees CU to Credit Union 1. Our goal is to ensure a smooth and seamless experience as we make this exciting move together.

CU1

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Agenda

- Important Post Conversion Dates
- Debit Card Information
- Manage Credit Card
- Locate New Routing Number
- Locate New Account Number
- Access to CU1 Branches
- Access to Shared Branch
- How CU1 is Here to Help You!
- Education Video Resources

Important Post-Conversion Dates

Thursday, April 2nd

- Members now have access to any Credit Union 1 Branch
- Start Using Credit Union 1 Accounts
- Register for Credit Union 1 Digital Banking

June 31, 2026

- Paper Statement Fees Waived
- Savings Only Account Fees Waived

Note: If you have not opened an additional account outside of savings along with not signing up for electronic statements, you will start receiving these fees in July.

September 30, 2026

- Retiring Routing Number Retires

Note: Make sure you have updated your routing number with your new CU1 routing number by the end of September.

Routing #271188081



Debit Card Information

Start Using Your New CU1 Debit Card Now

Activate Debit Card Prior to Usage beginning March 31st

This can prevent being without a debit card in case you run into issues.

Follow these steps to activate card:

1. Call number located on the debit card
2. Enter card number
3. Enter last 4 digits of social security
4. Debit card will then be activated

If you have not received a debit card and previously had one with LUECU, you can go into the nearest Credit Union 1 branch to get a new one instantly issued.





Manage Your Credit Card

Members will continue managing their credit cards and make all future payments through the <https://www.ezcardinfo.com/> (EZcardinfo.com).

Ways to Manage Your Credit Card:

- Link within CU1 digital banking to Loyola Employees CU Credit Card Portal
- Online Credit Card Portal Link: <https://www.ezcardinfo.com/>

Locate Your New Routing Number

Routing Number

Routing #271188081

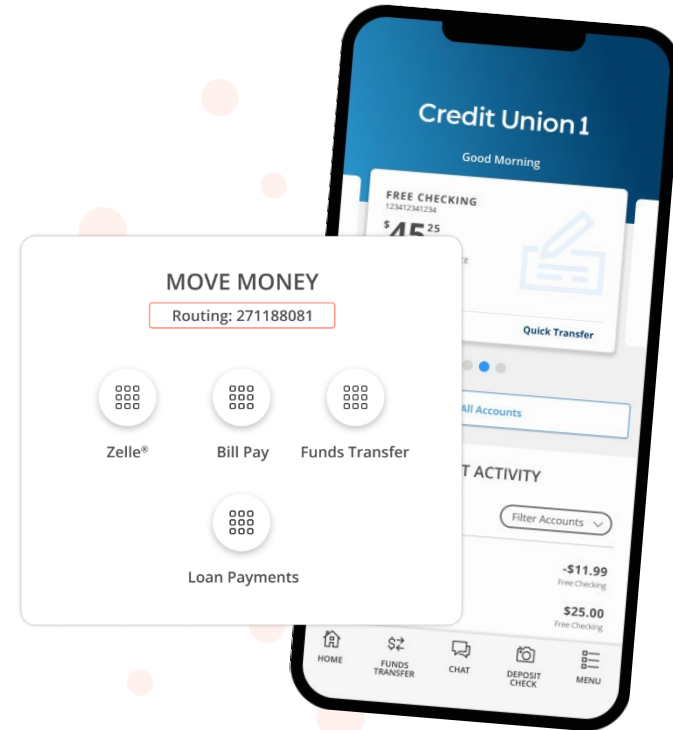
You can locate the routing number within digital banking by scrolling to the Move Money tile. Also, can be found at the bottom of cu1.com website.

Not Registered for Digital Banking? [Register for Digital Banking now.](#)

Download the CU1 Mobile Banking App



★★★★ 4.45 | 1,270 Ratings



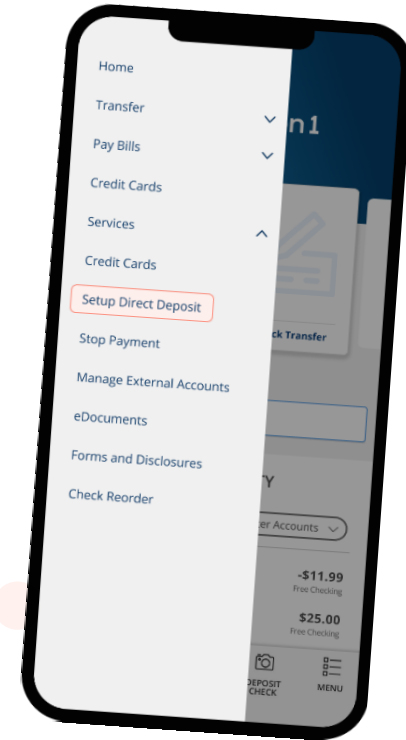
Locate Your New Account Number

Account Number

Your Account Number will change on April 2, 2026. Please update any external parties to use your new CU1 routing and account number for payroll deposits, ACH transactions, and loan payments.

Locate Your Account Number within Digital Banking:

- Login to Digital Banking
- Select 'Services' from the 'Menu'
- Then select 'Setup Direct Deposits'. On this screen you will have the option to use ClickSwitch to switch your Direct Deposit and ACH Transactions. Or scroll down to download the PDF.



Access to CU1 Branches

Loyola Branch Closure on March 27th at 3 PM

The current [Loyola Branch](#) will be [permanently closed](#) on March 27 at 3:00 pm. Beginning April 2, members have access to more branches in the Chicago area. Visit any [Credit Union 1 branch](#) for your banking needs.

Archer Heights

[6554 W. Archer Avenue](#)
[Chicago, IL 60638](#)

Lobby

Monday: 9:00am - 5:00pm
Tuesday: 9:00am - 5:00pm
Wednesday: 10:00am - 5:00pm
Thursday: 9:00am - 5:00pm
Friday: 9:00am - 5:00pm
Saturday: 9:00am - 12:00pm
Sunday: Closed

Northlake

[6 W. North Avenue, Suite #100](#)
[Northlake, IL 60614](#)

Lobby

Monday: 9:00am - 6:00pm
Tuesday: 9:00am - 6:00pm
Wednesday: 10:00am - 6:00pm
Thursday: 9:00am - 6:00pm
Friday: 9:00am - 6:00pm
Saturday: 9:00am - 12:00pm
Sunday: Closed

East Side

[11615 S. Avenue O](#)
[Chicago, IL 60617](#)

Lobby

Monday: 9:00am - 5:00pm
Tuesday: 9:00am - 5:00pm
Wednesday: 10:00am - 5:00pm
Thursday: 9:00am - 5:00pm
Friday: 9:00am - 5:00pm
Saturday: Closed
Sunday: Closed

Access to Shared Branching

Credit Union 1 is a part of the CO-OP Network, which means that our members can bank at more than 5,000 participating shared credit union branches nationwide. Whenever you see the CO-OP Shared Branch logo, know that you can conduct many of the same transactions you would at your local branch, with no additional fees.

Find a Shared Branch: [Locator](#)



Manage Your Money

Keep on top of your accounts, even if you cannot get to your local branch. Check your account balances, withdraw funds, make payments on CU1 loans and more at shared branch locations.



Transfer or Deposit Funds

Deposit cash or checks to your CU1 accounts at shared branches and many CO-OP ATMs. Or transfer funds between accounts to ensure you have the funds you need.



Get Personalized Service

Get in-person assistance no matter how far you are from your local branch. CO-OP shared branches are also credit unions that offer the same member-focused approach to service.

How CU1 is Here to Help You!

Online Submission Form

Have a general question that's not urgent? Use the contact form on our merger landing page any time—it's a simple way to reach out, and we'll get back to you as soon as possible.

Chat with Luna

For quick answers, Luna is available through our website chat. For more personalized help, log in to digital banking and chat with Luna while you're signed in—this helps us verify your identity and provide support tailored to your account.

Luna Voice (Phone Support)

Call our updated telephone banking line ([800-252-6950](tel:800-252-6950)) to interact with Luna by voice! She can guide you through self-service steps (and even send a helpful text) or connect you with the right team member for more in-depth help.

Learn More about Luna Voice: cu1.com/telephone-banking

Education Video Resources

- How to Register for Digital Banking
- How to Enroll in Online Bill Pay
- How to use CU1 ATMs

You can begin enrolling in CU1 Digital Banking, Bill Pay, and products, starting March 2.

Visit cu1.com/how-to-videos to watch How-To Videos.



Thank You!

If you have any additional questions or concerns related to your account and the conversion, please feel free to request a callback by filling out the form on our merger landing page at <https://www.creditunion1.org/about/mergers/luefcu/>.