

## Statement to Membership Regarding Landlord's Termination of Lease

To our valued Loyola Credit Union members,

Since Loyola Credit Union voted to merge with Credit Union 1, our teams have worked closely together to ensure that the transition is smooth for our members, with uninterrupted service and continued support. We look forward to delivering an enhanced banking experience when the system conversion takes place on March 31, 2026. Unfortunately, we must share disappointing news regarding our current branch location.

It has always been Credit Union 1's goal to keep the current branch open—in the same location with the same team members—following the merger. However, the landlord of the Loyola branch has chosen to terminate our lease, solely because of the merger itself. **The branch will be forced to close on March 27 at 3pm.** This decision was made despite our strong history as a stable, long-standing tenant and despite there being no operational disruption, no financial risk, and no breach of our obligations under the lease.

We know that thousands of members rely on this convenient location for essential service and access to their accounts. Rest assured, we are doing everything possible to ensure you have uninterrupted access to your accounts, including:

- **A New Solution is Coming**

We are already working to secure alternative arrangements to ensure you have convenient access within your community.

- **Digital and Mobile Banking**

You will still be able to access Loyola digital banking from March 1, 2026, until the system conversion. When the system conversion takes place on March 31, you will gain full access to Credit Union 1's robust Digital and Mobile Banking platforms, that allow you to easily bank anytime, anywhere. CU1 will do its best to limit any interruption to Digital Banking and your accounts.

- **Larger Branch Network, CO-OP Shared Branches, and Surcharge-Free ATMs**

Beginning April 1, you will be able to access any Credit Union 1 branch (including 17 in Illinois), 130,000 surcharge-free ATMs nationwide, and 5,600 shared branch locations. We have included addresses of nearby CU1 branches and shared branches at the end of this letter.

More Details on Reverse Side.

We are incredibly disappointed with the landlord's decision, especially as CU1 made every effort to work proactively, collaboratively, and transparently with the landlord.

While the landlord's decision is regrettable, it will not diminish our commitment to you and our desire to serve our community. We will keep you informed as we move forward with new solutions that reflect our long-standing values: putting people before profits and serving this community with integrity.

If you have questions, please submit a question by visiting [cu1.com/luefcu](https://cu1.com/luefcu).

Thank you for your continued trust and support.

---

## Chicagoland CU1 Branch Locations

View all locations at [cu1.com/branches](https://cu1.com/branches).

- **Archer Heights**  
6554 W. Archer Ave. Chicago, IL 60638
- **East Side**  
11615 S. Avenue O Chicago, IL 60617
- **Evergreen Park**  
9441 S. Kedzie Ave. Evergreen Park, IL 60805
- **Lincoln Park**  
2030 N. Halsted St. Chicago, IL 60614
- **Lombard**  
450 E. 22nd St. Suite 250 Lombard, IL 60148
- **Matteson**  
4749 Lincoln Mall Dr. Matteson, IL 60443
- **Northlake**  
6 W. North Ave. Suite 100 Northlake, IL 60164
- **Oak Lawn**  
10701 Kilpatrick Ave. Oak Lawn, IL 60453
- **UIC East**  
750 S. Halsted St. Chicago, IL 60607
- **UIC West**  
828 S. Wolcott Ave. Room 102N Chicago, IL 60612
- **Vernon Hills**  
863 N. Milwaukee Ave. Vernon Hills, IL 60061

---

## CO-OP Shared Branch Locations Near the Current Loyola Branch

Search all CO-OP Shared Branches at [cu1.com/co-op-shared-branching](https://cu1.com/co-op-shared-branching).

- **Access CU**  
1807 W. Cermak Rd. Broadview, IL 60155
- **Great Lakes CU**  
5600 W. Madison St. Chicago, IL 60644
- **Great Lakes CU**  
5401 St. Charles Rd. Berkeley, IL 60163

Federally Insured by NCUA.

---